



INTEGRATED MANAGEMENT SYSTEM POLICY (ALFARIVER)



Faced with the challenges presented by current markets, with a growing demand from customers, the Directorate of ALFARIVER understands that quality oriented towards satisfaction and the expectations of customers is a fundamental element that ensures the success of the company.

For this reason, the Senior Management establishes the commitment with the improvement of the quality, in application to its activities of:

Headquarters in Móstoles, Madrid.

ISO 9001:2015; ISO 14001:2015; ISO 45001:2018

Design of modernizations and modifications, maintenance, manufacturing, assembly and repair of:

- Wheeled and chain vehicles and their corresponding systems.
- Containers and equipment shipped in them

Manufacture of metal structures and elements, except machinery and equipment.

- Supply of spare parts for motor vehicles and aeronautical systems.
- Supply of individual protection equipment.
- Supply of quartermaster and camp material.

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Maintenance and repair of:

- Wheeled and chain vehicles and their corresponding systems.
- Containers and equipment shipped in them.
- Manufacture of optoelectronic systems and metal structures and elements, except machinery and equipment.
- Supply of spare parts for motor vehicles and aeronautical systems.



Headquarters in Chiclana, Cádiz

ISO 9001:2015 AQAP 2110, ISO 14001:2015; ISO 45001:2018

- Maintenance, assembly and repair of: Wheeled and chain vehicles and
- their corresponding systems. Containers and equipment shipped in them.
- Elements and equipment in Ships, Units or Installation (BUI) associated
- with Furnaces, Services, Mechanics, Pneumatics, Hydraulics, electrical and electronic. Supply of quartermaster and camp material. Maintenance and rehabilitation of infrastructure and buildings, including facades and
- roofs, as well as waterproofing and insulation.
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- Maintenance, assembly and repair of:
- Wheeled and chain vehicles and their corresponding systems.
- Containers and equipment shipped in them.

Elements and equipment in Ships, Units or Installation (BUI) associated with Furnaces, Services, Mechanics, Pneumatics, Hydraulics, electrical and electronic.





What it achieves through its permanent leadership in such a way that it assigns all the necessary resources to carry out a Good management having, also, present the analysis of the results of the processes as a measure to be able to control the continuous improvement.

And also taking into account that the Good organizational climate and excellent communications are the basis for an optimal performance of our company; therefore, it materializes these statements by conducting the company's policy on quality.

For the purpose of describing the general quality policy of ALFARIVER and the basic elements to guarantee it in a systematic way, the Quality Management System is established, included in the Quality Manual and in the Procedures and documents that develop it, and whose stipulations are mandatory for the entire company. This Quality Policy is reviewed annually to maintain it continuously.

The Quality Policy involves all the company's personnel, starting with Management, which in view of this philosophy, defines the following priority objectives that guide ALFARIVER to the achievement of Quality:

- Provide the company with the necessary human and technical resources to ensure the quality of the work in the workshop and the products supplied. These resources are established in the Planning that ALFARIVER carried out annually, in order to carry out the quality policy, to avoid claims from customers and achieve high effectiveness.
- Create a favorable climate for the promotion of quality within the company, training, motivating and involving staff.
- Delegate to the Quality Manager, the necessary authority to manage and verify issues related to quality, environment and safety, and occupational health, without dependence on any functional department, except Management.
- Assume the commitment to promote the best practices in terms of sustainability and periodically review our performance.
- Identify the relevant internal and external aspects that affect your QMS, as well as the needs and expectations of the interested parties.
- Establish the Quality objectives annually, making sure that they are known and assumed by all the staff.



- Appoint those responsible for the achievement of the objectives and deadlines to achieve them.
- Ensure that the products and services delivered are in compliance with and comply with the requirements set forth in the contract/order or in the Technical Specifications.
- Quickly detect defects and take the necessary measures to alleviate the consequences thereof and prevent their repetition.
- Establish actions and programs aimed at preventing failures.
- Develop programs for the continuous improvement of services.
- The commitment of staff awareness to comply with the requirements, as well as the legal and regulatory ones, and to continuously improve the effectiveness of the Quality Management System through reviews of it and the performance of Internal Audits.
- Commitment to the Environment and compliance with its requirements. El compromiso con el Medio Ambiente y cumpliendo con sus requisitos. Ensuring the prevention of environmental pollution and reducing it to the extent possible, considering it an indispensable factor for the achievement of sustainable development.
- Maintain systems that enable continuous hazard identification, occupational risk assessment, injury prevention and deteriorating health, so that safe and healthy work environments are provided and maintained.
- Maintain fluid communications with workers and encourage their active participation in occupational safety and health, in order to eliminate and reduce work place risk.

To do so ALFARIVER relies on its organization to which this Policy is transmitted and general lines of action, in order to be understood and applied by all personnel dedicated to activities related to the product or service, committing itself to the objectives assigned to it.

It is therefore necessary to carry out daily practice, the philosophy of doing things “right the first time”, so that each one is responsible for the quality of the execution of their work, it is possible to raise the levels, both of quality and of business competitiveness.

The Quality System describes below is developed according to the requirements of the standard: ISO-9001:2015, ISO 14001:2015, ISO 45001:2018 and AQAP 2110.

Fdo.: D. Juan Carlos Sánchez

CEO
